



**Position:** Rental Technician  
**Employment Status:** Full Time Seasonal – Staff accommodation is available  
**Employment Period:** Oct/Nov/Dec – 2023  
**Reports to:** Rental Supervisor

**Job Description:**

The duty of the Rental Shop Technician is that of accommodating the needs of our Guests in serving them with the ski/snowboard rental equipment that they require. While performing this task the employee must maintain the highest level of customer service at all times.

**Job Responsibilities:**

- The ability to mount a vast variety of ski and snowboard bindings without instruction or supervision
- Assist customers with basic repairs such as replacing lost items for a cost such as straps, binding screws etc
- Assist & Fit customers with skis, snowboards, boots, poles, helmets, goggles, etc.
- General shop cleaning
- Assist the guest in completing the rental contract
- Assist the guest in choosing and fitting the appropriate equipment for the guests needs
- Become familiar with rental shop cash procedure
- Strictly follow rental shop procedure guidelines
- Assist with daily rental returns

**Job Requirements/Qualifications:**

- Strong interpersonal skills
- Maintain a high level of product and service knowledge
- Maintain a professional appearance, demeanor, and attitude at all times
- Self motivated, with high energy and an engaging level of enthusiasm
- Computer literate with proficiency using basic programs such as Windows and Outlook
- Previous experience as a rental technician considered an asset
- 1-2 years cash-handling experience required
- Strong communication skills with a second language considered an asset
- Highly flexible, with solid interpersonal skills that allow one to work effectively in a diverse working environment
- Energetic and self –motivated

**Work Schedule:**

5 days on/2 days off

**Dress Code:**

Uniform shirt is provided at cost

Employee to provide black pants and footwear in accordance with appearance policy