



At Rimrock Banff, we create more than luxury experiences, we create moments that move people. Guided by Wellness, Adventure, and Culture, our people live and work in one of the most inspiring places on earth, delivering hospitality with purpose and heart. Here, every day brings connection, growth, and unforgettable memories, on and off the clock.

Live boldly. Work with heart. Stay moved.

As a Room Attendant, you bring the Rimrock's signature standards of care to life through meticulous, thoughtful, and high-quality room presentation. You ensure every guest enters a space that feels immaculate, welcoming, and prepared with precision. This role is rooted in consistency, accuracy, quiet excellence and you find satisfaction in doing things the right way, every time.

This role is about steady, focused work, delivered with care. You thrive in structure, value routine, and excel in environments where quality and attention to detail matter above all.

What You'll Be Doing:

Room Presentation & Cleaning

- Clean and maintain guest rooms to the highest standards, ensuring all surfaces, linens, and amenities reflect Rimrock's elevated expectations.
- Replenish towels, linens, guest supplies, and amenities in alignment with hotel brand guidelines.
- Perform turn-down service and deliver personalized touches when required. Ensure all tasks are completed with consistency, care, and accuracy.

Safety, Maintenance & Reporting

- Report damages, repairs, maintenance needs, or unusual guest room conditions promptly to supervisors.

- Follow all safety, hygiene, and sustainability procedures, including correct use of cleaning chemicals and equipment.
- Respect guest privacy and ensure confidentiality at all times.

Operational Excellence

- Complete daily task assignments methodically, ensuring rooms are cleaned within expected timeframes and to quality standards.
- Maintain housekeeping carts, equipment, and storage areas in clean, organized condition.
- Support team members as needed to ensure smooth, efficient housekeeping operations.

What You Bring

- Previous experience in housekeeping or hospitality preferred, but structured training is provided.
- Strong focus on detail, consistency, and accuracy.
- Ability to work independently in a steady, task-oriented environment.
- Excellent time-management and organizational skills.
- Comfortable working quietly, diligently, and methodically.

Bonus If You Bring

- Experience in a luxury or high-volume hotel environment.
- Familiarity with hotel cleaning procedures, chemical handling, and room standards.
- A natural preference for precise, structured work and high-quality output.

Who You Are

You are calm, serious, and diligent — someone who thrives in a quiet, structured role built on accuracy and routine. You take pride in doing things the right way, ensuring every detail is accounted for. You communicate thoughtfully, support your team, and value a work environment where expectations are clear and standards matter.

Your steady professionalism builds trust. Your consistency creates comfort. Your work helps shape the guest experience long before they meet anyone from our team.

Stay steady. Work with precision. Stay moved.

Physical Demands

- Frequent standing, walking, bending, and reaching throughout the shift.
- Lifting, carrying, or moving items such as linens, amenities, and cleaning equipment (up to 30 lbs).
- Repetitive tasks requiring manual dexterity and attention to detail.
- Ability to maintain focus and consistency during routine, structured work.

Visa Requirements: Must be legally authorized to work in Canada. The hotel is unable to assist candidates in obtaining Canadian work authorization.

Job Perks & Benefits:

- Comprehensive benefits package (Medical, Vision & Dental) including extended benefits like; Mental Health, Orthodontics, Fertility Drugs and Gender Affirmation for full time permanent status employees after 3 months.
- Defined Contribution Pension Plan with employer matching up to 5% of annual earnings for full time permanent status employees.
- Employee travel program with discounts on room rates as well as on food & beverage at Accor properties world-wide.
- Access to the Mountain Explorer Travel Program, exclusive room rates for colleagues, which includes 50% off all food & beverage when staying at Fairmont Resorts in Banff, Lake Louise, Jasper & Whistler.
- One complimentary buffet meal per shift in our staff cafeteria.
- Subsidized shared Staff Accommodation for full-time status (subject to availability).

At Rimrock Banff, we believe that diversity makes us stronger, and inclusion moves us forward. Our team is made up of individuals from across the globe, each bringing their own culture, perspective, and story. In a place as naturally diverse as Banff National Park, it's only fitting that our workplace reflects the same richness.

Whether you're on shift or in staff housing, we want every person to feel seen, valued, and free to be fully themselves, regardless of race, culture, gender identity, religion, abilities, sexual orientation, or age.

Inclusion isn't a box we check, it's a value we live. And while we're proud of our progress, we know there's always more to learn, more ways to grow, and more voices to elevate.

Together, we build a workplace where belonging isn't just possible, it's expected.

Be you. Be bold. Stay moved.