



LIVE & WORK HOTELS

Our Live & Work Hotels are a unique collection of award-winning country house & spa hotels located throughout the UK. Each Hotel is different – from listed buildings with historical significance and original features to beach front resort style properties in the Channel Islands.

THE JOB

- ✓ **Positions:** Housekeeping, Bar staff, Food Service, Retail
- ✓ **Interview:** Zoom with job guarantee
- ✓ **Pay rates:** start at £13/hour + tips
- ✓ Share of the Hotel service charge
- ✓ **Commitment Period & Season:**
Mainland Hotels: 6 months
- ✓ **Channel Islands:** 4 months May-Sep.
£500 bonus for finishing season.

TO QUALIFY

- ✓ You must have sufficient hotel or up-market restaurant service experience
- ✓ Must commit to 6 months plus
- ✓ Comply to a strict grooming policy
- ✓ Able to work where there is a vacancy

HOTEL LOCATIONS

- ✓ **Channel Islands:** 5 locations – in Jersey, Guernsey & Alderney
High demand for staff May-Sep
- ✓ **Mainland:** 16 locations– Kent, East Sussex, Surrey, Hampshire, Bath, Warwickshire, Northamptonshire, West Midlands, Worcester, Yorkshire, Cheshire, Wetherby & Edinburgh
Work all year round –But limited positions are available

STAFF ACCOMMODATION

- ✓ Onsite Staff Accommodation
- ✓ **Rent:** £48-£87/wk, location dependent
- ✓ Own private room
- ✓ 3 meals a day are provided



Strict grooming policy – uniform provided, no visible tattoos or piercings



STAFF PERKS

WHY WORK FOR US?

At our Live & Work Hotels we are committed to our people. We like to shape and develop long-lasting careers with opportunities for promotion for current team members as well as welcoming new talent to join our teams.

One of our core values is family and we believe that being passionate about what we do is key to our great working atmosphere. Our valued team members are hard-working and committed, offering attentive, natural and charming service to allow our guests to feel indulged, at home, captivated and inspired during and after their stay... and they have a lot of fun in the process, too!

COMPANY PERKS

- ✓ Free meals while on duty
- ✓ Discounted rates for hotel stays, spa treatments, and food & drink
- ✓ 15% off Home delivery boxes
- ✓ Live-in housing for staff members
- ✓ Annual holiday benefit - 33 days
- ✓ Share of hotel service & gratuities
- ✓ Employee of the Month awards
- ✓ Annual Employee of the Year event
- ✓ Online retail discount via "The Hive"
- ✓ Online well-being platform
- ✓ Uniform provided
- ✓ Employee recommendation rewards
- ✓ Free car parking
- ✓ Training & development opportunities
- ✓ Incentives & bonus schemes
- ✓ Use of hotel facilities at a number of the Hotel locations - swimming pool & gym

*Please note - The content in this email is provided as a guide and for your information, and is the most current version at the time you receive this. Always double check terms of employment directly with HR, and accept that data as absolute



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LIVE & WORK IN DEVON

Situated in the coastal town of Sidmouth, nestled along the stunning south coast of Devon, lies a friendly, family-run hotel resort. This hotel offers a great opportunity for those without previous experience to enter the industry in both back and front of house roles.

THE JOB

- ✓ **Positions:** Front of house staff – restaurant, bar plus housekeeping
- ✓ **Interview:** Phone interview
- ✓ **Documents:** CV, photograph & references required for interview
- ✓ **Pay rates:** Competitive hourly rates
- ✓ **Commitment Period & Season:** Full time approx 40 hours per week for 4 months. May commence work anytime from Feb-Dec.

TO QUALIFY

- ✓ Do not need previous experience
- ✓ Must commit to 4 months plus
- ✓ Be well presented with white shirt, black trousers/skirt and black shoes for front of house roles. Uniform is supplied for back of house roles.

ABOUT THE HOTEL

- ✓ Has 70 guest bedrooms
- ✓ Accommodating 120 guests
- ✓ Is located on the centre of the seafront
- ✓ Is adjacent to the town centre
- ✓ Hotel has a bar and restaurant
- ✓ The hotel operates all year round
- ✓ Close to the city of Exeter

STAFF ACCOMMODATION

- ✓ Onsite Staff Accommodation
- ✓ **Rent:** Deduction of £63.70 per week.
- ✓ Own single room
- ✓ Bathroom is shared
- ✓ All meals included on and off duty
- ✓ Linen and towels provided



Grooming policy – Be well presented, uniform provided for back of house roles



HOUSEKEEPING- LIVE IN

Room Attendant wanted to join our hard working team and help keep our stunning hotel and bedrooms clean and looking beautiful. As a Room Attendant you will play a hands-on role cleaning bedrooms and our extensive public areas as well as checking bedrooms that other members of the team have cleaned to ensure they meet the required standards.

About you:

- You'll have some Housekeeping or cleaning experience and feel comfortable working both alone and as part of a team
- You'll have an eye for detail noticing things others often don't
- You'll take pride in delivering consistently high standards
- Most of all, you'll have a friendly, welcoming and helpful manner as our teams work together to ensure our guests are happy



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BAR ASSISTANT - LIVE IN

Have you got a big smile and a passion for delivering high standards of service? This role will involve working on our bars and supporting with food service as part of a team. Applicants must be aged 18 or over due to the role being located in the bar.

Your bar knowledge and passion will inspire others and you will enjoy recommending drinks to our guests and putting forward new ideas to the management team to help drive sales. You are the ultimate hospitality professional able to make each and every guest feel special and have the ability to encourage and motivate others in the team to do the same.

This is a full time role working 5 days a week, between the hours of 7am - 11:30pm, with some occasional later shifts. Weekend work will be required as weekends tend to be our busiest days.

About you:

- You'll be a team player with bags of enthusiasm and a big smile.
- You'll take pride in your appearance, and proud to be the face of Hand Picked.
- You'll feel comfortable in a fast-paced, busy environment.
- Most of all, you'll have a friendly, positive and proactive manner.
- Experience in a similar role is desirable but not essential as training will be provided.



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FOOD SERVICE - LIVE IN

As a Room Service Waiter you are responsible for preparing orders, set trays and delivering items to guest rooms in an attentive and efficient manner, and ensuring to provide excellent quality service as per the Hotel Standard operating procedure.

Additionally responsible for maintaining cleanliness at work and guest areas by clearing, collecting and returning food and beverage items to proper area. Also serve food courses and beverages to guests.

Other tasks include:

- Set tables, trays according to type of food ordered and the hotels service standards.
- Performs opening and closing procedures established for the department.
- Accurately records, pre-checks and picks-up all food and beverage orders.
- Check in with guests to ensure satisfaction with each food course and/or beverages.



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