



# WHISTLER BLACKCOMB

Whistler Blackcomb is the largest ski resort in North America with 2 massive ski mountains connected by the Peak to Peak Gondola. Between both mountains there are over 3000 acres of skiable terrain. Whistler Blackcomb is the biggest!

## JOB OVERVIEW

- ✓ **Seasons:** Open for both winter & summer
- ✓ **Province:** British Columbia
- ✓ **Min age:** 19
- ✓ **Jobs:** Operations, Rental/retail, Food & bev, product sales, Base area operations.
- ✓ **Interview locations:** In-person & virtual
- ✓ **Wages:** Entry level positions-\$20CAD/hr

## STAFF PERKS

- ✓ Season Lift Pass
- ✓ Reciprocal pass options to Vail resorts

## STAFF HOUSING

- ✓ Department allocated

## THE RESORT

- ✓ Biggest and most well known
- ✓ 2 massive ski mountains
- ✓ Expect lift queues in peak season
- ✓ 1.5 hours from Vancouver
- ✓ A world renown employer that will look great on your resume with chance to progress in your career

\*Please note - The content in this email is provided as a guide and for your information, and is the most current version at the time you receive this. Always double check terms of employment directly with HR, and accept that data as absolute



Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted



# LIFT OPERATOR

We are looking for an experienced and safety-minded Lift Operator to join our team at Whistler Blackcomb Ski Resort. The Lift Operator will be responsible for the safe and efficient operation of ski lifts, chairlifts, and gondolas. The successful candidate will ensure that all passengers are safely loaded and unloaded, and that the lift is operated in accordance with all safety regulations.

## Responsibilities:

- Operate ski lifts, chairlifts, and gondolas in a safe and efficient manner.
- Ensure that all passengers are safely loaded and unloaded.
- Monitor the lift for any mechanical or operational issues.
- Perform daily safety checks and maintenance on the lift.
- Follow all safety regulations and procedures.
- Provide excellent customer service to all passengers.
- Assist with other duties as required.

## Requirements:

- Ability to follow safety regulations and procedures.
- Excellent customer service skills.
- Ability to work in a fast-paced environment.
- Ability to work outdoors in all weather conditions.
- Ability to lift up to 50 lbs.



Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted





## RENTALS

We are looking for an enthusiastic and customer-focused individual to join our team as a Rentals Associate. The Rentals Associate will be responsible for providing excellent customer service to our guests, ensuring that all rental equipment is in good working order, and helping to maintain a safe and clean environment.

### Responsibilities:

- Greet customers and provide assistance with rental equipment selection
- Ensure rental equipment is in good working order and properly maintained
- Assist customers with fitting and adjusting rental equipment
- Ensure rental equipment is returned in a timely manner
- Maintain a clean and organized rental area
- Assist with inventory management and restocking of rental equipment
- Assist with other duties as assigned

### Qualifications:

- Previous experience in customer service or retail is preferred
- Ability to work in a fast-paced environment
- Ability to lift and carry up to 50 lbs
- Ability to stand for long periods of time
- Excellent communication and interpersonal skills
- Knowledge of ski and snowboard equipment is an asset



Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted



# TUBE PARK ATTENDANT

The Tube Park Attendant is responsible for providing a safe and enjoyable experience for guests at the Whistler Blackcomb Ski Resort's Tube Park. The attendant will be responsible for monitoring the tube park, providing customer service, and ensuring the safety of all guests.

## Duties and Responsibilities:

- Monitor the tube park to ensure the safety of all guests.
- Provide customer service to guests, including answering questions and providing directions.
- Assist guests with the use of the tube park equipment.
- Ensure that the tube park is clean and well-maintained.
- Assist with the setup and breakdown of the tube park.
- Assist with the enforcement of safety regulations.
- Assist with the maintenance and repair of the tube park equipment.
- Assist with the collection of tickets and fees.

## Qualifications:

- Ability to work in a fast-paced environment.
- Excellent communication and interpersonal skills.
- Ability to stand for long periods of time.
- Ability to work in all weather conditions.
- Ability to work nights and weekends.



Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted





# REPAIR TECHNICIAN

We are looking for Repair Technicians to join our team at Whistler Blackcomb Ski Resort. The Repair Technician will be responsible for performing maintenance and repairs on ski and snowboard equipment, as well as other related duties. The successful candidate will have a strong mechanical aptitude and excellent customer service skills.

## Responsibilities:

- Diagnose and repair ski and snowboard equipment, including bindings, boots and skis
- Perform routine maintenance and repairs on ski/snowboard equipment
- Assist customers with selecting and fitting ski/snowboard equipment
- Maintain a clean and organized work area
- Ensure all safety protocols are followed
- Provide excellent customer service

## Requirements:

- Previous experience in ski and snowboard repair an asset
- Strong mechanical aptitude
- Excellent customer service skills
- Ability to lift up to 50 lbs
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team



Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted



# SKI SCHOOL SALES

We are looking for enthusiastic Ski School Sales Representative to join our team at Whistler Blackcomb Ski Resort in Canada. The successful candidate will be responsible for promoting and selling ski school packages to customers, providing excellent customer service, and ensuring that all sales goals are met.

## Responsibilities:

- Develop and implement sales strategies to meet and exceed sales goals
- Provide excellent customer service to all customers
- Answer customer inquiries and provide information about ski school packages
- Process customer payments and ensure accuracy of all transactions
- Maintain accurate records of all sales and customer interactions
- Assist with marketing and promotional activities
- Assist with the development of new ski school packages
- Participate in staff meetings and training sessions

## Requirements:

- Previous experience in sales and customer service
- Knowledge of ski school packages and services
- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team
- Ability to work in a fast-paced environment
- Ability to work flexible hours, including evenings and weekends



**Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted**





# ALPINE SNOW REMOVAL / CLEANER

We are looking for Ski Alpine Snow Removals / Cleaner to join our team at Whistler Blackcomb Ski Resort. The successful candidate will be responsible for removing snow from ski runs and trails, as well as cleaning and maintaining the ski resort.

## Responsibilities:

- Remove snow from ski runs and trails using snow removal equipment such as snow blowers, snow plows, and shovels.
- Clean and maintain ski resort facilities, inc; restrooms, lodges and other areas.
- Monitor and report any safety hazards or maintenance issues.
- Assist with other duties as assigned.

## Qualifications:

- Ability to work in a fast-paced environment.
- Ability to lift and carry heavy objects.
- Ability to work outdoors in all weather conditions.
- Ability to follow instructions and work independently.



**Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted**



## BASE AREA OPS

The Ski Base Area Ops is responsible for providing excellent customer service to guests at the base area of Whistler Blackcomb Ski Resort. This position will ensure the safety of guests and staff, maintain the cleanliness of the base area, and provide assistance to guests with any questions or concerns.

### Responsibilities:

- Monitor the base area for safety and security of guests and staff
- Provide assistance to guests with questions or concerns
- Ensure the cleanliness of the base area
- Assist with the setup and breakdown of events
- Assist with the operation of lifts and other ski resort equipment
- Monitor and report any maintenance issues
- Assist with the enforcement of ski resort policies
- Provide first aid and medical assistance as needed
- Other duties as assigned

### Qualifications:

- Previous experience in customer service or hospitality
- Ability to work in a fast-paced environment
- Ability to work in a team environment
- Ability to stand for long periods of time
- Ability to work in all weather conditions
- Ability to work nights, weekends, and holidays



Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted





## RETAIL SALES CLARK

We are looking for experienced and enthusiastic Ski Retail Sales Clarks to join our team at Whistler Blackcomb Ski Resort in Canada. The ideal candidate will have a passion for skiing and snowboarding, and a strong knowledge of the latest ski and snowboard equipment.

### Responsibilities:

- Greet customers and provide excellent customer service.
- Assist customers choose the right ski and snowboard gear.
- Provide product knowledge and advice to customers.
- Maintain a clean and organised sales floor.
- Process sales transactions accurately and efficiently.
- Ensure that all safety and security procedures are followed.
- Assist with inventory management and restocking.
- Participate in promotional activities and special events.

### Requirements:

- Previous experience in retail sales.
- Knowledge of ski and snowboard equipment.
- Excellent customer service skills.
- Ability to work independently and as part of a team.
- Ability to work in a fast-paced environment.
- Flexibility to work evenings, weekends, and holidays.
- Ability to lift and carry heavy items.



**Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted**



## RETAIL WAREHOUSE

Whistler Blackcomb Ski Resort is looking for Ski Retail Warehouse Workers to join our team. The successful candidate will be responsible for receiving, stocking, and organising merchandise in the warehouse.

### Responsibilities:

- Receive and unload shipments of merchandise
- Stock shelves and racks with merchandise
- Organize merchandise in the warehouse
- Ensure merchandise is properly labeled and stored
- Maintain a clean and organised warehouse
- Assist customers with locating merchandise
- Assist with loading and unloading of merchandise
- Assist with inventory control
- Assist with other warehouse duties as needed

### Requirements:

- Previous warehouse experience preferred
- Ability to lift up to 50 lbs
- Ability to stand for long periods of time
- Ability to work in a fast-paced environment
- Excellent organisational skills
- Ability to work independently and as part of a team
- Knowledge of ski and snowboard equipment a plus



**Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted**





## BARISTA

We are looking for experienced Ski Baristas to join our team at Whistler Blackcomb Ski Resort. The Ski Barista will be responsible for providing excellent customer service and creating delicious coffee drinks for our guests. The ideal candidate will have a passion for skiing and coffee, and be able to work in a fast-paced environment.

### Responsibilities:

- Prepare and serve coffee drinks, including espresso, cappuccino, latte, and other specialty drinks
- Greet customers and take orders
- Maintain a clean and organized work area
- Follow all safety and sanitation guidelines
- Ensure all ingredients are fresh and of the highest quality
- Provide excellent customer service
- Upsell additional items such as pastries and snacks

### Requirements:

- Previous experience as a barista or in a similar role
- Knowledge of coffee and espresso drinks
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to stand for long periods of time



**Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted**



# BUSSER

The Busser is responsible for providing excellent customer service to guests in the restaurant. This includes setting and clearing tables, stocking supplies, and ensuring the dining area is clean and presentable. The Busser will also assist the servers and bartenders in providing a pleasant dining experience for guests.

## Duties and Responsibilities:

- Set and clear tables in a timely manner
- Stock supplies such as napkins, silverware, and condiments
- Clean and sanitize tables, chairs, and other dining areas
- Assist servers and bartenders in providing a pleasant dining experience
- Ensure all guests are served in a timely manner
- Follow all safety and sanitation guidelines
- Other duties as assigned

## Qualifications:

- Previous experience in a restaurant setting preferred
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to stand for long periods of time
- Ability to lift up to 25 lbs
- Ability to work flexible hours, including evenings and weekends
- Must be able to work in a team environment



**Grooming policy in place – some piercings, no neck/ face, hand tattoos and dreadlocks not accepted**





# FOOD STATION SERVER

We are looking for experienced Food Station Servers to join our team at Whistler Blackcomb Ski Resort. The Food Station Server will be responsible for providing excellent customer service to guests while preparing and serving food and beverages. The ideal candidate will have a passion for food and customer service, and be able to work in a fast-paced environment.

## Responsibilities:

- Greet guests and take orders in a friendly and professional manner
- Prepare and serve food and beverages according to established standards
- Ensure that all food and beverages are served in a timely manner
- Maintain a clean and organised work station
- Follow all safety and sanitation guidelines
- Assist with other duties as needed

## Qualifications:

- Previous experience as a Food Station Server or similar role
- Knowledge of food and beverage preparation and service
- Excellent customer service skills
- Ability to work in a fast-paced environment
- Ability to stand for long periods of time
- Ability to work flexible hours, including evenings and weekends



**Grooming policy in place – some piercings, no neck/ face, hand tattoos and dreadlocks not accepted**



# HUT BISTRO WORKER

Whistler Blackcomb Ski Resort is looking for enthusiastic and experienced Hut Bistro Workers to join our team. The successful candidate will be responsible for providing excellent customer service and food preparation in our mountain hut bistro.

## Responsibilities:

- Greet customers and take orders in a friendly and professional manner
- Prepare and serve food and beverages in accordance with established standards
- Ensure that all food and beverages are prepared and served in a timely manner
- Maintain a clean and organised work area
- Ensure that all food safety and sanitation standards are met
- Assist with inventory management and restocking of supplies
- Assist with other duties as assigned

## Qualifications:

- Previous experience in a food service environment is preferred
- Knowledge of food safety and sanitation standards
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to work independently and as part of a team
- Ability to lift and carry up to 50 lbs
- Ability to stand for long periods of time



**Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted**





# FOOD & BEVERAGE CASHIER

We are looking for experienced Food & Beverage Cashiers to join our team at Whistler Blackcomb Ski Resort. The successful candidate will be responsible for providing excellent customer service, accurately processing payments, and ensuring the smooth running of the cashier station.

## Responsibilities:

- Greet customers and provide excellent customer service
- Accurately process payments using cash, credit cards etc
- Ensure all transactions are accurately recorded
- Maintain a clean and organized work area
- Follow all safety and sanitation guidelines
- Assist with other tasks as needed

## Qualifications:

- Previous experience in a cashier role
- Excellent customer service skills
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Knowledge of food safety and sanitation guidelines
- Ability to stand for long periods of time
- Ability to lift up to 25 lbs.



**Grooming policy in place – some piercings, no neck/face, hand tattoos and dreadlocks not accepted**



## FOOD & BEVERAGE SERVERY COORDINATOR

We are looking for experienced Food & Beverage Servery Coordinator to join our team at Whistler Blackcomb Ski Resort. The successful candidate will be responsible for overseeing the daily operations of the food and beverage servery, ensuring that all guests receive high-quality service and food. The Food & Beverage Servery Coordinator will be responsible for managing staff, ensuring that all food and beverage items are prepared and served in a timely manner, and ensuring that all health and safety regulations are followed.

### Responsibilities:

- Oversee the daily operations of the food and beverage servery, ensuring that all guests receive high-quality service and food.
- Manage staff, ensuring that all food and beverage items are prepared and served in a timely manner.
- Ensure that all health and safety regulations are followed.
- Monitor food and beverage inventory and order supplies as needed.
- Train and supervise staff in proper food handling and safety procedures.
- Ensure that all food and beverage items are stored and handled properly.
- Maintain a clean and organized work environment.
- Handle customer complaints and inquiries in a professional manner.



**Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted**





# DISHWASHER

We are looking for a reliable and hardworking Dishwashers to join our team at Whistler Blackcomb Ski Resort. The Dishwasher will be responsible for washing dishes, glassware, flatware, pots, and pans using a dishwasher or by hand. The Dishwasher will also be responsible for keeping the dishwashing area clean and organised.

## Responsibilities:

- Wash dishes, glassware, flatware, pots, and pans using a dishwasher or by hand
- Maintain a clean and organised dishwashing area
- Empty and clean all trash receptacles
- Sweep and mop floors
- Clean and sanitise all surfaces
- Follow all safety and sanitation guidelines
- Assist with other duties as needed

## Qualifications:

- Previous experience in a dishwashing role preferred
- Ability to stand for long periods of time
- Ability to lift and carry heavy items
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Ability to follow instructions and safety guidelines
- Ability to work in a cold environment
- Ability to work flexible hours, including evenings and weekends



**Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted**



## PREP COOK

We are looking for experienced Prep Cooks to join our team at Whistler Blackcomb Ski Resort. The Prep Cook will be responsible for preparing ingredients and dishes for the restaurant, ensuring that all food is prepared to the highest standards. The Prep Cook will also be responsible for maintaining a clean and organised work area, as well as adhering to all safety and sanitation regulations.

### Responsibilities:

- Prepare ingredients for dishes, including chopping, slicing, and dicing vegetables and meats
- Follow recipes and presentation specifications
- Ensure all food is prepared to the highest standards
- Maintain a clean and organised work area
- Adhere to all safety and sanitation regulations
- Assist with other kitchen duties as needed

### Qualifications:

- Previous experience as a Prep Cook
- Knowledge of food safety and sanitation regulations
- Ability to work in a fast-paced environment
- Excellent organizational and time management skills
- Ability to work independently and as part of a team
- Ability to lift and carry heavy items
- Ability to stand for long periods of time



**Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted**





# WHISTLER KIDS DENMASTER

The Whistler Kids Denmaster is responsible for providing a safe and fun environment for children aged 3-12 at the Whistler Blackcomb Ski Resort in Canada. The Denmaster will be responsible for supervising and engaging children in activities, ensuring their safety, and providing a positive and encouraging atmosphere.

## Responsibilities:

- Supervise and engage children in activities such as arts and crafts, games, and other activities.
- Ensure the safety of all children in the Den.
- Provide a positive and encouraging atmosphere for children.
- Monitor and enforce safety rules and regulations.
- Assist with the set-up and clean-up of activities.
- Assist with the organisation and implementation of special events.
- Maintain a clean and organised environment.
- Provide excellent customer service to parents and children.

## Qualifications:

- Previous experience working with children in a recreational setting.
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Ability to remain calm and professional in stressful situations.
- Ability to take initiative and be proactive.



Grooming policy in place – some piercings, no neck/  
face, hand tattoos and dreadlocks not accepted