



SUN PEAKS RESORT & GRAND HOTEL

Sun Peaks' 4,270 acres are spread across three skiable peaks, each with its unique personality. The three mountains are easily accessible from the village.

JOB OVERVIEW

- ✓ **Season:** October/November – April
- ✓ **Province:** British Columbia
- ✓ **Min age:** 19
- ✓ **Jobs:** Guest Services, Bartender, Barista, Cashier, Line Cook, Servers, Housekeeping, Culinary Steward
- ✓ **Interview locations:** Online via Zoom
- ✓ **Wages:** Entry level positions-\$20CAD/hr

STAFF HOUSING

- ✓ Fully furnished Dorm-style / shared on mountain accommodation

STAFF PERKS

- ✓ Season ski pass
- ✓ Reciprocal pass to Silverstar & Revelstoke
- ✓ 50% Off Rental Gear & Private Lessons
- ✓ 40% Off Food & Beverage
- ✓ Free group sports school lessons + more

THE RESORT

- ✓ Canada's second largest resort
- ✓ European-style, ski-through village
- ✓ Grand Hotel is a luxurious mountain hotel
- ✓ Hotel features
- ✓ Only Ski-in, ski-out hotel in the area

*Please note – The content in this email is provided as a guide and for your information, and is the most current version at the time you receive this. Always double check terms of employment directly with HR, and accept that data as absolute



Casual grooming policy – uniform provided, piercings, tattoos etc ok



GUEST SERVICES

The Guest Service Agent is responsible for providing excellent customer service to guests of Sun Peaks Ski Resort. The Guest Service Agent will be the first point of contact for guests and will be responsible for providing information, answering questions, and resolving any issues that may arise.

Duties and Responsibilities:

- Greet guests upon arrival, provide information about the resort and its amenities
- Answer guest inquiries and provide assistance with any issues or concerns
- Handle guest check-ins and check-outs
- Process payments and handle cash transactions
- Ensure that all guest requests are met in a timely and efficient manner
- Maintain a clean and organised work area
- Assist with other duties as assigned

Qualifications:

- Previous customer service experience
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team



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BARTENDER

Sun Peaks Ski Resort is looking for an experienced Bar Tenders to join our team. The successful candidate will be responsible for providing excellent customer service, preparing and serving drinks, and ensuring the bar is kept clean and organised.

Responsibilities:

- Greet customers and take orders for drinks
- Prepare and serve drinks according to customer specifications
- Ensure the bar is kept clean and organised
- Maintain a safe and secure environment
- Follow all health and safety regulations
- Ensure all alcohol is served responsibly
- Handle customer complaints and inquiries
- Assist with inventory management
- Ensure all payments are processed accurately

Requirements:

- Proven experience as a bar tender
- Knowledge of beer, wine, and spirits
- Excellent customer service skills
- Ability to work in a fast-paced environment
- Ability to stand for long periods of time
- Ability to lift and carry heavy items
- Ability to work flexible hours, including evenings and weekends
- Must be of legal drinking age



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BARISTA

The Barista is responsible for providing excellent customer service while preparing and serving coffee and other beverages to customers. The Barista will be responsible for maintaining a clean and organised work area, as well as ensuring that all beverages are prepared according to company standards.

Responsibilities:

- Prepare and serve coffee and other beverages to customers
- Maintain a clean and organized work area
- Ensure that all beverages are prepared according to company standards
- Greet customers and take orders
- Provide excellent customer service
- Follow all safety and sanitation guidelines
- Ensure that all equipment is properly maintained
- Assist with other duties as assigned

Qualifications:

- Previous experience as a Barista or in a similar role
- Knowledge of coffee and other beverages
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to stand for long periods of time
- Ability to lift up to 25 lbs.



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LINE COOK

We are looking for an experienced Line Cook to join our team at Sun Peaks Ski Resort. The Line Cook will be responsible for preparing and cooking food for guests and staff in the resort's restaurants and cafeterias. The Line Cook will be expected to work in a fast-paced environment and must be able to work independently and as part of a team.

Responsibilities:

- Prepare and cook food for guests and staff in the resort's restaurants and cafeterias
- Follow recipes and presentation specifications
- Ensure food is stored and cooked at correct temperatures
- Maintain a clean and organized work area
- Monitor food stock and place orders when necessary
- Adhere to all food safety and sanitation regulations

Qualifications:

- Previous experience as a Line Cook in a restaurant or similar setting
- Knowledge of food safety and sanitation regulations
- Ability to work in a fast-paced environment
- Excellent organisational and multitasking skills
- Ability to work independently and as part of a team
- Flexible schedule and ability to work nights and weekends



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SERVERS

We are looking for an experienced and enthusiastic Server to join our team at Sun Peaks Ski Resort. The Server will be responsible for providing excellent customer service to our guests, taking orders, delivering food and beverages, and ensuring that all guests have a pleasant dining experience

Responsibilities:

- Greet and seat guests in a friendly and professional manner
- Take orders accurately and efficiently
- Deliver food and beverages to guests in a timely manner
- Ensure that all guests are satisfied with their dining experience
- Maintain a clean and organised work area
- Follow all safety and sanitation guidelines
- Assist with other duties as needed

Qualifications:

- Previous experience as a server in a restaurant or hospitality setting
- Knowledge of food and beverage service standards
- Excellent customer service and communication skills
- Ability to work in a fast-paced environment
- Ability to stand for long periods of time
- Ability to lift and carry up to 25 lb



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HOUSEKEEPING

We are looking for a Housekeepers to join our team at Sun Peaks Ski Resort. The Housekeeper will be responsible for providing a clean and comfortable environment for our guests. The Housekeeper will be responsible for cleaning guest rooms, common areas, and other areas of the resort. The Housekeeper will also be responsible for stocking supplies, maintaining cleanliness, and providing excellent customer service.

Responsibilities:

- Clean guest rooms, common areas, and other areas of the resort
- Stock supplies and maintain cleanliness
- Provide excellent customer service
- Follow safety and security procedures
- Report any maintenance issues
- Other duties as assigned

Qualifications:

- Previous experience in housekeeping or a related field
- Ability to work independently and as part of a team
- Ability to lift and carry up to 50 lbs
- Ability to stand for long periods of time
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to follow safety and security procedures
- Ability to work flexible hours



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CULINARY STEWARD

We are looking for a Culinary Steward to join our team at Sun Peaks Ski Resort. The Culinary Steward will be responsible for providing excellent customer service and ensuring the highest standards of cleanliness and sanitation in the kitchen.

Responsibilities:

- Ensure that all kitchen areas are kept clean and sanitary at all times
- Ensure that all food is stored and prepared in accordance with health and safety regulations
- Ensure that all kitchen equipment is properly maintained and in good working order
- Assist in the preparation of meals and other food items as needed
- Assist in the cleaning and restocking of kitchen supplies
- Assist in the training of new staff members
- Assist in the ordering of food and other supplies as needed
- Other duties as assigned

Qualifications:

- Previous experience in a kitchen or food service environment is preferred
- Knowledge of food safety and sanitation regulations
- Ability to work in a fast-paced environment
- Ability to lift and carry heavy items
- Ability to work independently and as part of a team
- Excellent customer service skills



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CASHIER

We are looking for an experienced Cashiers to join our team at Sun Peaks Ski Resort. The Cashier will be responsible for providing excellent customer service, accurately handling cash and credit transactions, and maintaining a clean and organised work area. The ideal candidate will have excellent communication skills, a friendly and professional demeanour, and the ability to work in a fast-paced environment.

Responsibilities:

- Greet customers and provide excellent customer service
- Accurately handle cash and credit transactions
- Maintain a clean and organized work area
- Answer customer questions and provide information about products and services
- Follow all safety and security procedures
- Assist with other duties as needed

Qualifications:

- Previous experience as a cashier
- Excellent customer service skills
- Ability to work in a fast-paced environment
- Strong communication and organisational skills
- Ability to handle cash and credit transactions accurately
- Ability to stand for long periods of time



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