



REVELSTOKE MT RESORT

At its core, Revelstoke has three defining pillars that keep loyal snow seekers coming back year after year: big mountain terrain, legendary powder and small-town vibes.

JOB OVERVIEW

- ✓ **Season:** Summer & Winter
- ✓ **Province:** British Columbia
- ✓ **Min age:** 19
- ✓ **Jobs:** Line cooks, Servers, cashiers, Lift Operations, Guest Services, Rentals, Retail, Ski School, Custodial, house-keeping, various hotel positions.
- ✓ **Interview locations:** Online via Zoom
- ✓ **Wages:** Entry level positions-\$20CAD/hr

STAFF HOUSING

- ✓ Fully furnished Dorm-style / shared primarily in downtown Revelstoke

STAFF PERKS

- ✓ Season ski pass
- ✓ Discount lift tickets at partner resorts.
- ✓ Subsidised Staff accommodation
- ✓ Discounts on retail, rentals, lessons, food and beverage and more!

THE RESORT

- ✓ Only ski-in ski-out resort in town
- ✓ Endless acres of skiable terrain,
- ✓ Boasts amazing restaurants & shops
- ✓ A world-class ski-in-ski-out resort
- ✓ A chilled township with plenty of bars

*Please note – The content in this email is provided as a guide and for your information, and is the most current version at the time you receive this. Always double check terms of employment directly with HR, and accept that data as absolute



Casual grooming policy – uniform provided, piercings, tattoos etc ok



LINE COOKS

We are looking for experienced Line Cooks to join our team at Revelstoke Mountain Resort. The Line Cook will be responsible for preparing and cooking a variety of dishes for our guests. The ideal candidate will have a passion for cooking, a positive attitude, and the ability to work in a fast-paced environment.

Responsibilities:

- Prepare and cook a variety of dishes according to recipes and instructions
- Ensure that all dishes are prepared in a timely manner and meet quality standards
- Maintain a clean and organized work area
- Follow all safety and sanitation guidelines
- Assist in other areas of the kitchen as needed

Requirements:

- Previous experience as a Line Cook in a high-volume restaurant
- Knowledge of food safety and sanitation guidelines
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Excellent communication and organizational skills
- Flexibility to work various shifts, including nights and weekends



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SERVERS

We are looking for experienced and enthusiastic Servers to join our team at Revelstoke Mountain Resort. The Server will be responsible for providing excellent customer service to our guests, taking orders, delivering food and drinks, and ensuring that all guests have a pleasant dining experience

Responsibilities:

- Greet and seat guests in a friendly and professional manner
- Take orders accurately and efficiently
- Deliver food and drinks to guests in a timely manner
- Ensure that all orders are correct and served at the correct temperature
- Ensure that all guests are satisfied with their dining experience
- Maintain a clean and organized work area
- Follow all safety and sanitation guidelines
- Assist with other duties as needed

Qualifications:

- Previous experience as a server in a restaurant or hospitality setting
- Knowledge of food and beverage service
- Excellent customer service skills
- Ability to work in a fast-paced environment
- Ability to stand for long periods of time
- Ability to lift up to 25 lbs
- Ability to work flexible hours, including evenings and weekends
- Must be of legal age to serve alcohol



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CASHIERS

We are looking for experienced Cashiers to join our team at Revelstoke Mountain Resort. The Cashier will be responsible for providing excellent customer service, accurately processing payments, and maintaining a clean and organized work environment. The ideal candidate will have excellent communication skills, a friendly and outgoing personality, and the ability to work in a fast-paced environment.

Responsibilities:

- Greet customers and provide excellent customer service
- Accurately process payments using cash, credit cards, and other methods
- Balance the cash register at the end of each shift
- Maintain a clean and organized work environment
- Assist with stocking shelves and other duties as needed
- Follow all safety and security procedures

Qualifications:

- Previous experience as a cashier or in a customer service role
- Excellent communication and customer service skills
- Ability to work in a fast-paced environment
- Ability to stand for long periods of time
- Ability to lift up to 25 lbs



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LIFT OPERATIONS

The Lift Operations position is responsible for the safe and efficient operation of the lifts at Revelstoke Mountain Resort. The successful candidate will be responsible for ensuring the lifts are running safely and efficiently, and that all guests are provided with a safe and enjoyable experience.

Responsibilities:

- Ensure the safe and efficient operation of all lifts at Revelstoke Mountain Resort
- Monitor and maintain lift equipment and report any issues to the appropriate personnel
- Assist guests with loading and unloading of the lifts
- Ensure all safety protocols are followed
- Provide excellent customer service to all guests
- Assist with lift maintenance and repairs as needed
- Assist with snow removal and other lift operations duties as needed
- Adhere to all safety regulations and policies
- Other duties as assigned

Qualifications:

- High school diploma or equivalent
- Previous experience in lift operations preferred
- Ability to lift up to 50lbs
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to work independently and as part of a team
- Ability to work in all weather conditions
- Ability to work flexible hours, including nights and weekends



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GUEST SERVICES

The Guest Services Representative is responsible for providing excellent customer service to guests of Revelstoke Mountain Resort. This position is responsible for providing information about the resort, answering questions, and resolving any customer service issues. The Guest Services Representative will also be responsible for processing payments, making reservations, and providing general administrative support.

Responsibilities:

- Greet guests and provide information about the resort and its services
- Answer questions and provide assistance to guests
- Process payments and make reservations
- Handle customer service issues and complaints
- Maintain accurate records and files
- Assist with general administrative tasks
- Ensure compliance with all safety and security regulations

Qualifications:

- Previous customer service experience
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Knowledge of computer systems and software
- Ability to handle cash and credit card transactions



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RENTALS

The Rentals Associate is responsible for providing excellent customer service to guests renting ski and snowboard equipment from Revelstoke Mountain Resort. The Rentals Associate will ensure that all rental equipment is in good condition and properly fitted to the customer. The Rentals Associate will also be responsible for maintaining the rental shop, including cleaning and organizing rental equipment.

Responsibilities:

- Greet customers and provide excellent customer service
- Fit customers with rental equipment
- Ensure rental equipment is in good condition
- Clean and organize rental shop
- Assist with inventory management
- Assist with other duties as assigned

Qualifications:

- Previous experience in customer service
- Knowledge of ski and snowboard equipment
- Ability to lift up to 50 lbs
- Ability to stand for long periods of time
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Excellent communication and interpersonal skills
- Ability to work flexible hours, including evenings and weekends



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RETAIL

Revelstoke Mountain Resort is looking for Retail Associates to join our team. The Retail Associate will be responsible for providing excellent customer service, maintaining a clean and organized store, and helping to ensure the success of the retail operations.

Responsibilities:

- Greet customers and provide excellent customer service
- Assist customers with product selection and purchase decisions
- Process customer payments and handle cash transactions
- Maintain a clean and organized store
- Stock shelves and restock merchandise as needed
- Assist with inventory management and ordering of new merchandise
- Assist with visual merchandising and store displays
- Ensure compliance with all safety and security procedures
- Other duties as assigned

Qualifications:

- Previous retail experience is preferred
- Excellent customer service skills
- Ability to work independently and as part of a team
- Ability to stand for long periods of time
- Ability to lift up to 50 lbs
- Ability to work flexible hours, including evenings and weekends
- Knowledge of POS systems is an asset



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SKI SCHOOL

Revelstoke Mt Resort is looking for Ski School Instructors to join our team. The ideal candidate will have a passion for skiing and teaching, and a commitment to providing a safe and enjoyable experience for our guests.

Responsibilities:

- Provide instruction to guests of all ages and abilities in a safe and fun environment
- Demonstrate proper skiing techniques and safety procedures
- Monitor and assess student progress and provide feedback
- Ensure that all equipment is in good working order and properly maintained
- Assist with the setup and breakdown of the ski school area
- Assist with the organization and implementation of special events
- Maintain a positive attitude and professional demeanor at all times

Qualifications:

- Previous experience as a ski instructor or coach
- Knowledge of skiing techniques and safety procedures
- Ability to work in a fast-paced environment
- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team
- Ability to work flexible hours, including evenings and weekends



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CUSTODIAL

The Custodial Worker is responsible for providing a clean and safe environment for guests and staff at Revelstoke Mountain Resort. The Custodial Worker will be responsible for cleaning and maintaining the resort's public areas, including lobbies, hallways, restrooms, and other common areas. The Custodial Worker will also be responsible for performing light maintenance and repair tasks as needed.

Responsibilities:

- Clean and maintain public areas, including lobbies, hallways, restrooms, ect
- Vacuum, sweep, mop, and scrub floors
- Dust and polish furniture and fixtures
- Empty trash cans and replace liners
- Clean and sanitize restrooms
- Clean windows, mirrors, and other glass surfaces
- Perform light maintenance and repair tasks as needed
- Follow safety protocols and use appropriate safety equipment
- Report any maintenance or safety issues to management
- Follow all company policies and procedures

Requirements:

- High school diploma or equivalent
- Previous custodial experience preferred
- Ability to lift and move heavy objects
- Ability to stand for long periods of time
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Excellent communication and interpersonal skills



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HOUSE KEEPING

Revelstoke Mountain Resort is looking for a Housekeeping Attendant to join our team. The Housekeeping Attendant is responsible for providing a clean and comfortable environment for our guests. The Housekeeping Attendant will be responsible for cleaning and maintaining the guest rooms, common areas, and other areas of the resort.

Responsibilities:

- Clean and maintain guest rooms, common areas, and other areas of the resort.
- Ensure that all areas are kept clean and tidy.
- Change bed linens and towels as needed.
- Vacuum carpets and dust furniture.
- Clean bathrooms, including toilets, showers, and sinks.
- Empty wastebaskets and replace liners.
- Replenish supplies such as soap, shampoo, and toilet paper.
- Report any maintenance issues to the appropriate personnel.
- Follow all safety and security procedures.

Qualifications:

- Previous experience in housekeeping or a related field is preferred.
- Ability to work independently and as part of a team.
- Ability to lift and carry up to 25 pounds.
- Ability to stand for long periods of time.
- Ability to work in a fast-paced environment.
- Excellent customer service skills.
- Knowledge of cleaning products and techniques.
- Ability to follow instructions and complete tasks in a timely manner



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