



# MT. NORQUAY RESORT

Located minutes from the town of Banff Norquay is a small friendly gem with a tight knit team that cares about its customers and employees.

## JOB OVERVIEW

- ✓ **Seasons:** Mid November – Mid April
- ✓ **Province:** Alberta
- ✓ **Min age:** 19
- ✓ **Jobs:** Ski Lift Operator, Snow Tubing Attendant, Food & Beverage Cashiers, Bussers and Line Cooks
- ✓ **Interview locations:** Online via Zoom
- ✓ **Wages:** Entry level positions-\$20CAD/hr

## STAFF HOUSING

- ✓ Available for entry level employees
- ✓ Housing is located in nearby Banff

## STAFF PERKS

- ✓ Season ski pass
- ✓ Reciprocal skiing at other resorts
- ✓ 3 Free days of Rental equipment
- ✓ Discounted staff meals & drinks
- ✓ Monthly Staff Events

## THE RESORT

- ✓ Only night skiing in Banff
- ✓ Closest resort to Banff (great nightlife)
- ✓ No big lift lines like bigger resorts
- ✓ 10 chairlifts and 107 trails
- ✓ Only Ski-in, ski-out hotel in the area

\*Please note – The content in this email is provided as a guide and for your information, and is the most current version at the time you receive this. Always double check terms of employment directly with HR, and accept that data as absolute



Casual grooming policy – uniform provided, piercings, tattoos etc ok





# SKI LIFT OPERATOR

We are looking for a Ski Lift Operators to join our team at Mt. Norquay Resort. The Ski Lift Operator will be responsible for the safe and efficient operation of the ski lifts at the resort. The successful candidate will be responsible for ensuring that all guests are safely transported up and down the mountain.

## Responsibilities:

- Operate the ski lifts in a safe and efficient manner
- Ensure that all safety protocols are followed
- Monitor the ski lifts for any mechanical issues
- Assist guests with loading and unloading the ski lifts
- Provide guests with information about the ski lifts and the resort
- Ensure that the ski lifts are clean and well maintained
- Assist with any other duties as assigned

## Requirements:

- Previous experience operating ski lifts is preferred
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to work independently and as part of a team
- Ability to lift up to 50 lbs
- Ability to stand for long periods of time
- Ability to work in all weather conditions
- Ability to work flexible hours, including weekends and holidays



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# SNOW TUBING ATTENDANT

The Snow Tubing Attendant is responsible for providing a safe and enjoyable experience for guests participating in snow tubing activities at Mt. Norquay Resort. The Snow Tubing Attendant will be responsible for setting up and taking down the snow tubing lanes, ensuring the safety of guests, and providing customer service.

## Responsibilities and Duties:

- Set up and take down the snow tubing lanes
- Ensure the safety of guests by monitoring the snow tubing lanes and giving instruction
- Provide customer service, including answering questions and providing assistance
- Assist with the maintenance of the snow tubing lanes
- Ensure the snow tubing area is clean and tidy
- Assist with other duties as required

## Qualifications and Skills:

- Previous experience in a customer service role
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Excellent communication and interpersonal skills
- Ability to lift and move heavy objects
- Ability to stand for long periods of time
- Ability to work in cold temperatures



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## FOOD & BEVERAGE CASHIERS

We are looking for experienced Food & Beverage Cashiers to join our team at Mt. Norquay Resort. The successful candidate will be responsible for providing excellent customer service to our guests, accurately processing payments, and ensuring the smooth operation of the restaurants.

### Responsibilities:

- Greet guests and take orders in a friendly and professional manner
- Accurately process payments using a POS system
- Ensure all orders are accurate and delivered in a timely manner
- Maintain a clean and organized work area
- Assist with other duties as assigned

### Qualifications:

- Previous experience in a cashier or customer service role
- Excellent customer service skills
- Ability to work in a fast-paced environment
- Ability to work independently and as part of a team
- Knowledge of POS systems and cash handling procedures
- Ability to stand for long periods of time



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## BUSSERS

We are looking for Bussers to join our team at Mt. Norquay Resort. The Busser will be responsible for providing excellent customer service to our guests by clearing and resetting tables, stocking supplies, and providing assistance to servers and bartenders. The ideal candidate will be friendly, organized, and have a positive attitude.

### Responsibilities:

- Clear and reset tables in a timely manner
- Stock supplies such as napkins, condiments, and silverware
- Assist servers and bartenders with food and beverage orders
- Ensure that all tables are clean and presentable
- Maintain a clean and organized work area
- Follow all safety and sanitation guidelines
- Other duties as assigned

### Qualifications:

- Previous experience in a restaurant or hospitality setting is preferred
- Ability to work in a fast-paced environment
- Excellent customer service skills
- Ability to stand for long periods of time
- Ability to lift up to 50 lbs
- Ability to work flexible hours, including evenings and weekends



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## LINE COOKS

We are looking for experienced Line Cooks to join our team at Mt. Norquay Resort. The Line Cook will be responsible for preparing and cooking a variety of dishes in accordance with established recipes and standards. The successful candidate will be able to work in a fast-paced environment and have a passion for creating delicious meals.

### Responsibilities:

- Prepare and cook a variety of dishes in accordance with established recipes and standards
- Ensure that all food is prepared in a timely manner and meets quality standards
- Maintain a clean and organized work area
- Monitor food inventory and order supplies as needed
- Adhere to all safety and sanitation regulations
- Assist with other kitchen duties as needed

### Requirements:

- Proven experience as a Line Cook
- Knowledge of food safety and sanitation regulations
- Ability to work in a fast-paced environment
- Excellent organizational and time management skills
- Ability to work independently and as part of a team
- Flexible schedule and availability to work nights and weekends



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